

Legal centre receptionist helps others cope

LINETTE Blyton's need to serve the community influenced her decision to become a volunteer.

"I decided to volunteer as a way of assisting those in need," Ms Blyton said.

Helping out as a front desk volunteer at the Gold Coast Community Legal Centre, Linette completes tasks including answering phone calls, greeting and assisting visitors with their inquiries and scheduling appointments for solicitors.

"I answer the phone in a courteous and conscientious manner," she said.

"I set appointments for solicitors, I do references where necessary and greet visitors and handle inquiries," she said.

Linette said her role allowed



Linette Blyton.

her to make clients feel calm and content, despite the obstacles they faced, by providing them with service in a caring manner.

"I believe that I help them feel more calm about their legal challenges by giving them a caring service," she said.

Helping those in need with their legal issues is a very satisfying experience for Linette.

"I guess my standout moments are those when I am able to assist those who are struggling emotionally in coping with their particular legal issues," she said.

"I would say volunteering is very rewarding.

"I am able to assist others who need help and advise with their legal challenges.

"I personally feel happy in being able to be of help to others in a practical way."

For more information call 5526 0688 or visit volunteeringgc.org.au

Volunteer vacancies

- Website maintenance/ programmer at Elanora
- Activities assistant at Burleigh Heads
- Sailing for Disability program at Varsity Lakes
- Small motors repairer at Currumbin Valley
- Grounds maintenance at Currumbin Valley
- Group assistant (disability services) at Tweed Heads
- Regional co-ordinator at Murwillumbah
- Rock band assistant (bass guitarist) at Tweed Heads
- Reading support & friendly dog at Murwillumbah