

# WORKING WITH REFUGEES

## Do you want to engage more effectively with people from refugee backgrounds?

This one-day accredited training program gives you practical skills to enhance the services you provide to people from refugee backgrounds within the welfare and service sector.

Part of the national training framework, this course can be accredited towards a Certificate III or IV in Community Services.

This program addresses service delivery challenges including:

- understanding and communicating with clients from diverse refugee backgrounds
- responding appropriately to needs specific to people from refugee backgrounds
- helping people from refugee backgrounds regain their independence.

### Who should attend?

- Anyone whose work brings them into contact with people from a refugee background e.g. settlement workers, health care and disability professionals, employment, family support and income support service providers, counselling professionals, education professionals, emergency service providers, religious organisations, aged care providers, recreation and community groups
- Professionals responsible for policy or program development
- Professionals and volunteers seeking to enhance their cultural competency when engaging with young people from a refugee background



## WHEN

Tuesday, 6 December 2016

9:30am – 4:30pm

## WHERE

Brisbane Multicultural Centre  
Rooms 1 & 2 downstairs

28 Dibley St  
Woolloongabba, BRISBANE

## COST

\$250  
(group discounts available)

## BOOKINGS

Visit [www.mdaltld.org.au/cross-cultural-training](http://www.mdaltld.org.au/cross-cultural-training)

Call **07 3198 2525**

Email [training@mdaltld.org.au](mailto:training@mdaltld.org.au)