

**Apollo Room, Mantra Legends Hotel
Cnr Surfers Paradise Blvd and Laycock Street
Surfers Paradise**



Day 1 – Monday 8 May 2017

9.00am **Welcome to Country**

9.10am **Conference opening**

- Video address from Federal Attorney General, George Brandis MP
- Video address from State Attorney General, Yvette D'Ath MP
- Justice Colin Forrest, Family Court of Australia

9.30am **Communicating with Indigenous clients****

Alfred Summers, Krurungal Aboriginal and Torres Strait Island Corporation

11.00am Morning tea

The Emergence of the Non Profit Law Firm: A solution to increasing rates of self-representation in the Family Courts

- Carolyn Devries CEO of New Way Lawyers presentation

11.30am **Showcase of community legal centre projects**

- **Rental Vulnerability Index** - Penny Carr, CEO, Tenants Queensland
- **Deaf discrimination** - Scott McDougall and Phyllida Verrall, Caxton Legal Centre
- **Psychology services** - Philippa Whitman CEO, TASC National

12.30pm **KEYNOTE: Civil Legal Aid is a Best-Kept Secret that Needs to be Told**

- Elizabeth Arledge, Deputy Director, Voices for Civil Justice (USA)

1.20pm Lunch

2.00pm **Campaigns for change: The Services Union, Community Legal Centre funding and portable long service leave**

- Jennifer Thomas, Executive President, The Services Union

2.30pm **Showcase of community legal centres using technology**

- Andrea Perry-Petersen, Supervisor Clinical Legal Education, LawRight
- Aaron Finn, Director, Townsville Community Legal Service
- Lauren Farrelly, President, Central Queensland Community Legal Centre

3.30pm **Mental health and wellbeing of community legal centre staff**

- Marie Jepson, Executive Director, Tristian Jepson Memorial Foundation
- Cathy Donovan, Senior Client Account Manager, Optum

4.15pm Afternoon tea

4.30pm **The new funding environment for Community Legal Centres**

- Amanda Shipway, Acting Director, Legal Assistance Strategy and Funding, DJAG
- James Farrell, Director, Community Legal Centres Queensland

5.15pm CLOSE

6.30pm **Conference dinner and trivia competition – Surfers Paradise Surf Life Saving Club**

** Responsible person or nominated person from each CLC required to attend

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Day 2 – Tuesday 9 May 2017

Room 1		Room 2	
9.15am	Campaigning and Organising <ul style="list-style-type: none"> Dave Copeman, Lead Organiser Queensland Community Alliance 		Evaluation workshop <ul style="list-style-type: none"> Jerry Marston, Director, Incus Group
10.00am	Financial counselling <ul style="list-style-type: none"> Mary McLean, Financial Counsellor, Financial Counselling Australia 		
10.45am	Morning tea		
11.15am	Developing a Sector Sustainability Plan <ul style="list-style-type: none"> Rosslyn Monro, Sector Sustainability Co- ordinator, Community Legal Centres Queensland 		<ul style="list-style-type: none"> Media and Communications Workshop: A Model for Persuasive Messaging Elizabeth Arledge, Deputy Director, Voices for Civil Justice (USA)
12 noon	CLASS – implementation and reporting <ul style="list-style-type: none"> Chris Dubrow, IT Project Manager National Association of Community Legal Centres 		
12.45pm	Lunch		
1.30pm	Changes to the Risk Management Guide** <ul style="list-style-type: none"> Rachel Neil, Solicitor, Women's Legal Service / Queensland PII rep 		Technology and design thinking for legal services <ul style="list-style-type: none"> Jon Cina, Associate Director Access and Equity Victoria Legal Aid
2.30pm	The Queensland Legal Assistance Forum (QLAF) and collaborative service planning <ul style="list-style-type: none"> Monica Roberts, QLAF Project Officer Matthew Jones, QLAF Chair/Barrister Jessica Lisec, Legal Assistance Strategy & Funding, DJAG 		Information and privacy <ul style="list-style-type: none"> Philip Green, Privacy Commissioner, Office of the Information Commissioner Queensland
3.00pm	Afternoon tea		
3.30pm	Impact litigation showcase <ul style="list-style-type: none"> Anna Brown, Director of Advocacy and Strategic Litigation, Human Rights Law Centre Ellen Roberts, Coordinator, Get Up Jo Bragg, CEO, Environmental Defenders Office QLD 		
5.00pm	CLOSE		

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