



**The Metropole Hotel**

**81 Palmer Street, Townsville**

**Day 1 – Thursday 19 October, 2017**

10:00am	<b>Welcome to Country</b>
10:15am	<b>Overview of the agenda and key themes</b> Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
10:30am	<b>Inside Ethical Practice**</b> Professor Adrian Evans, Monash University
12:00pm	Lunch
1:00pm	<b>Cultural Competency</b> Glenda Duffy, Manager, Dawn Aboriginal Consultancy
2:30pm	<b>Client Surveys</b> Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
3:00pm	<b>Annual General Meeting</b> Janet Wight, President, Community Legal Centres Queensland
3:30pm	Afternoon tea
4:00pm	<b>Future of the #FundEqualJustice Campaign and NACLC strategic focus</b> Nassim Arrage, CEO, National Association of Community Legal Centres
5:00pm	<b>Review and feedback</b> Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
5:15pm	Close
6:30pm	Dinner - Townsville Yacht Club, 1 Plume Street, Townsville

**\*\*Responsible person or nominated person from each CLC required to attend**



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**Day 2 – Friday 20 October, 2017**

9:00am	<b>Opening day 2 – Review and feedback</b> Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
9:20am	<b>Understanding how I lead others – Leadership styles</b> Cristy Dieckmann, Policy Worker, Community Legal Centres Queensland
10:15am	Morning tea
10:45am	<b>Understanding how others work – Working as a team</b> Carly Hanson, Sector Development Officer, Community Legal Centres Queensland
11:45am	<b>Understanding how to support others to work – Supporting and supervising</b> Amanda Whelan, Team Leader Support Services, Knowmore and Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
12:45pm	<b>Review and Feedback</b> Rosslyn Monro, Sector Sustainability Coordinator, Community Legal Centres Queensland
1:00pm	Lunch
1:45pm	<b>Telling client stories for change</b> Elena Jeffreys, Political Science and International Studies PhD Student, studying Scarlet Alliance Australian Sex Workers Association and Empower Foundation Thailand, and how these organisations maintain political autonomy from funders.
2:45pm	<b>Unconference and shared problem-solving</b> Cathy Baker, Communications Manager, Community Legal Centres Queensland
3.30pm	Close