



Day 1 Thursday 21 March 2019			
8:00am – 9:00am	Registrations open – Registration Desk, Conference Foyer (upstairs), Hotel Grand Chancellor, 23 Leichhardt Street (cnr Wickham Terrace), Spring Hill		
Conference Opening Plenary Session – Room: Roma/Terrace			
9:00am – 10:30am	Welcome to country – Uncle Sam Watson Making rights real: What does a Human Rights Act mean for Queensland? <i>The Hon. Yvette D'Ath, Attorney-General and Minister for Justice</i> <i>Hugh de Kretser, Human Rights Law Centre</i> <i>Scott McDougall, Anti-Discrimination Commission Queensland</i>		
10:30am – 11:00am	Morning tea, conference exhibitors & CLASS Helpdesk – Conference Foyer		
	Stream 1: Leading People and Governance <i>Room: Roma</i>	Stream 2: Supporting Sustainable Organisations <i>Room: Terrace</i>	Stream 3: CPD for Frontline Practitioners <i>Room: Wickham</i>
11:00am – 12:30pm	Ethics session (Part of Stream 3, relocated to double room) <i>Stafford Shepherd, Queensland Law Society</i> <i>Bill Mitchell, Townsville Community Legal Service; Rebekah Leong, QAI & Rachel Neil, Women's Legal Service</i>		Creating interactive and engaging community legal education (Part of Streams 1 & 2) <i>Margaret Hornigold, Legal Aid Queensland</i> Best practice in legal outreach launch <i>Kurt Maroske, LawRight</i>
12:30pm – 1:30pm	Lunch, conference exhibitors & CLASS Helpdesk – Downstairs Courtyard		
1:30pm – 3:30pm	PII network meeting*# <i>Rachel Neil, Women's Legal Service</i> Exploring your CLC's appetite for risk# <i>Sonya Beyers, Governance by Design</i>	Making rights real in your organisation: Vicarious trauma, self-care and building resilience <i>Tere Vaka, Penny Gordon & Associates</i>	Lawyering with Queensland's Human Rights Act <i>Ben Schokman, Schokman Consulting</i>
3:30pm – 4:00pm	Afternoon tea, conference exhibitors & CLASS Helpdesk – Conference Foyer		
4:00pm – 5:30pm	Making LGBTI rights real: Working with LGBTI people <i>Drew Lauchland & Kai Priestly, LGBTI Legal Service</i>	Future of funding for the CLC sector# <i>Department of Justice and Attorney-General; NACLC & CLCQ</i>	Making consumer rights real: Recent developments <i>David Coorey, AFCA; Cat Newton, Consumer Action Law Centre & Jane Calvert, Transurban</i>
6:30pm – 9:30pm	Conference Dinner and Trivia – The Alliance Hotel, 320 Boundary Street, Spring Hill		

*PII network meeting for CLC Responsible Persons only #Open to CLC staff only



Day 2 Friday 22 March 2019			
8:00am – 9:00am	Registrations open – Registration Desk, Conference Foyer (upstairs), Hotel Grand Chancellor, 23 Leichhardt Street (cnr Wickham Terrace), Spring Hill		
Conference Opening Plenary Session – Room: Roma/Terrace			
9:00am – 10:30am	Making rights real: What does a <i>Human Rights Act</i> mean for your clients? Ed Santow, Australian Human Rights Commission Bridget Burton, UQ Pro Bono Centre leading a panel of speakers, including Keryn Ruska, Cathy Pereira, Bill Mitchell, Helen Blaber, & Emma Phillips		
10:30am – 11:00am	Morning tea and conference exhibitors – Conference Foyer		
	Stream 1: Leading People and Governance Room: Roma	Stream 2: Supporting Sustainable Organisations Room: Terrace	Stream 3: CPD for Frontline Practitioners Room: Wickham
11:00am – 12:30pm	First Nations: Making cultural safety real in your CLC Linda Ryle, CALM; Angela Lynch & Caroline Lowah, Women's Legal Service	Free online legal research tools and resources Kim Curran & Jeannine Goasdoue, Ashurst	
12:30pm – 1:30pm	Lunch and conference exhibitors – Downstairs Courtyard		
1:30pm – 3:30pm	Delegation and feedback for managers Ben Richards, Aticus	Making rights real through media and communications Caroline Page, CLCQ; Tony Moore, Brisbane Times; Ben Smees, Guardian & Cat Newton, Consumer Action Law Centre	Helping self-represented litigants in family law matters Clare Dart, Barrister
3:30pm – 4:00pm	Afternoon tea and conference exhibitors – Conference Foyer		
4:00pm – 5:30pm	Effective communication in your organisation Ben Richards, Aticus	Making disability rights real Leona Berrie, WWILD & Rachel Lai, Deaf Services	Making survivors' rights real: Accessing redress Leanne Scoines & Amanda Whelan, knowmore
5:30pm	Conference Close		

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