



| Day 1 Thursday 21 March 2019 |  |  |  |
|------------------------------|--|--|--|
| 8:00am – 9:00am              | <b>Registrations open</b> – Registration Desk, Conference Foyer (upstairs), Hotel Grand Chancellor, 23 Leichhardt Street (cnr Wickham Terrace), Spring Hill  |  |  |
|                              | Conference Opening Plenary Session – Room: Roma/Terrace  |  |  |
| 9:00am – 10:30am             | <b>Welcome to country</b> – Uncle Sam Watson<br><b>Making rights real: What does a <i>Human Rights Act</i> mean for Queensland?</b><br><i>The Hon. Yvette D'Ath, Attorney-General and Minister for Justice</i><br><i>Hugh de Kretser, Human Rights Law Centre</i><br><i>Scott McDougall, Anti-Discrimination Commission Queensland</i> |  |  |
| 10:30am – 11:00am            | Morning tea, conference exhibitors & CLASS Helpdesk – Conference Foyer   |  |  |
|                              | <b>Stream 1:</b><br><b>Leading People and Governance</b><br><i>Room: Roma</i>  | <b>Stream 2:</b><br><b>Supporting Sustainable Organisations</b><br><i>Room: Terrace</i>  | <b>Stream 3:</b><br><b>CPD for Frontline Practitioners</b><br><i>Room: Wickham</i>   |
| 11:00am – 12:30pm            | <b>Ethics session (<i>Part of Stream 3, relocated to double room</i>)</b><br><i>Stafford Shepherd, Queensland Law Society</i><br><i>Bill Mitchell, Townsville Community Legal Service; Rebekah Leong, QAI &amp; Rachel Neil, Women's Legal Service</i>   |  | <b>Creating interactive and engaging community legal education (<i>Part of Streams 1 &amp; 2</i>)</b><br><i>Margaret Hornigold, Legal Aid Queensland</i><br><b>Best practice in legal outreach launch</b><br><i>Kurt Maroske, LawRight</i> |
| 12:30pm – 1:30pm             | Lunch, conference exhibitors & CLASS Helpdesk – Downstairs Courtyard   |  |  |
| 1:30pm – 3:30pm              | <b>PII network meeting*#</b><br><i>Rachel Neil, Women's Legal Service</i><br><b>Exploring your CLC's appetite for risk#</b><br><i>Sonya Beyers, Governance by Design</i>   | <b>Making rights real in your organisation: Vicarious trauma, self-care and building resilience</b><br><i>Tere Vaka, Penny Gordon &amp; Associates</i> | <b>Lawyering with Queensland's <i>Human Rights Act</i></b><br><i>Ben Schokman, Schokman Consulting</i>   |
| 3:30pm – 4:00pm              | Afternoon tea, conference exhibitors & CLASS Helpdesk – Conference Foyer   |  |  |
| 4:00pm – 5:30pm              | <b>Making LGBTI rights real: Working with LGBTI people</b><br><i>Drew Lauchland &amp; Kai Priestly, LGBTI Legal Service</i>  | <b>Future of funding for the CLC sector#</b><br><i>Department of Justice and Attorney-General; NALC &amp; CLCQ</i>                                     | <b>Making consumer rights real: Recent developments</b><br><i>David Coorey, AFCA; Cat Newton, Consumer Action Law Centre &amp; Jane Calvert, Transurban</i>  |
| 6:30pm – 9:30pm              | Conference Dinner and Trivia – The Alliance Hotel, 320 Boundary Street, Spring Hill  |  |  |

\*PII network meeting for CLC Responsible Persons only #Open to CLC staff only



| Day 2 Friday 22 March 2019 |  |   |   |
|----------------------------|--|---|---|
| 8:00am – 9:00am            | <b>Registrations open</b> – Registration Desk, Conference Foyer (upstairs), Hotel Grand Chancellor, 23 Leichhardt Street (cnr Wickham Terrace), Spring Hill  |   |   |
|                            | Conference Opening Plenary Session – Room: Roma/Terrace  |   |   |
| 9:00am – 10:30am           | <b>Making rights real: What does a <i>Human Rights Act</i> mean for your clients?</b><br>Ed Santow, Australian Human Rights Commission<br>Bridget Burton, UQ Pro Bono Centre leading a panel of speakers, including Keryn Ruska, Cathy Pereira, Bill Mitchell, Helen Blaber, & Emma Phillips |   |   |
| 10:30am – 11:00am          | Morning tea and conference exhibitors – Conference Foyer   |   |   |
|                            | <b>Stream 1:<br/>Leading People and Governance</b><br>Room: Roma   | <b>Stream 2:<br/>Supporting Sustainable Organisations</b><br>Room: Terrace  | <b>Stream 3:<br/>CPD for Frontline Practitioners</b><br>Room: Wickham                               |
| 11:00am – 12:30pm          | <b>First Nations: Making cultural safety real in your CLC</b><br>Linda Ryle, CALM; Angela Lynch & Caroline Lowah, Women's Legal Service  |   | <b>Free online legal research tools and resources</b><br>Kim Curran & Jeannine Goasdoue, Ashurst    |
| 12:30pm – 1:30pm           | Lunch and conference exhibitors – Downstairs Courtyard   |   |   |
| 1:30pm – 3:30pm            | <b>Delegation and feedback for managers</b><br>Ben Richards, Aticus  | <b>Making rights real through media and communications</b><br>Caroline Page, CLCQ; Tony Moore, Brisbane Times;<br>Ben Smee, Guardian & Cat Newton, Consumer Action Law Centre | <b>Helping self-represented litigants in family law matters</b><br>Clare Dart, Barrister            |
| 3:30pm – 4:00pm            | Afternoon tea and conference exhibitors – Conference Foyer   |   |   |
| 4:00pm – 5:30pm            | <b>Effective communication in your organisation</b><br>Ben Richards, Aticus  | <b>Making disability rights real</b><br>Leona Berrie, WWILD & Rachel Lai, Deaf Services   | <b>Making survivors' rights real: Accessing redress</b><br>Leanne Scoines & Amanda Whelan, knowmore |
| 5:30pm                     | Conference Close   |   |   |

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