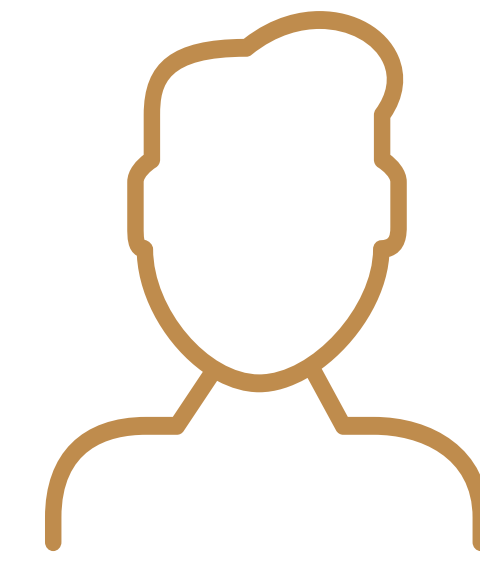
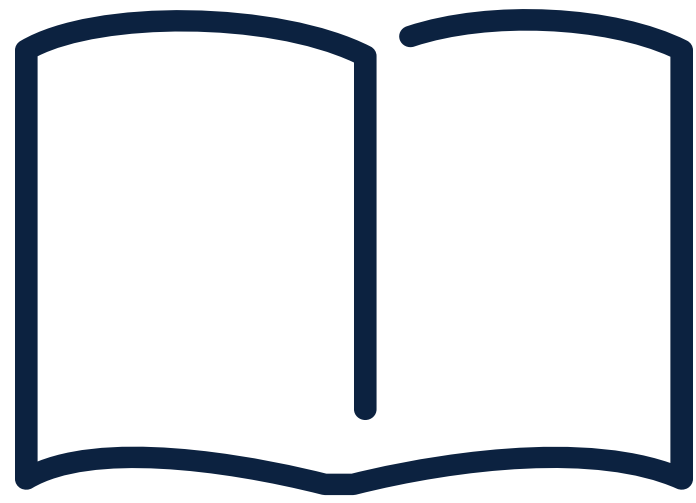


# USING THE FINANCIAL PROTECTION SERVICE

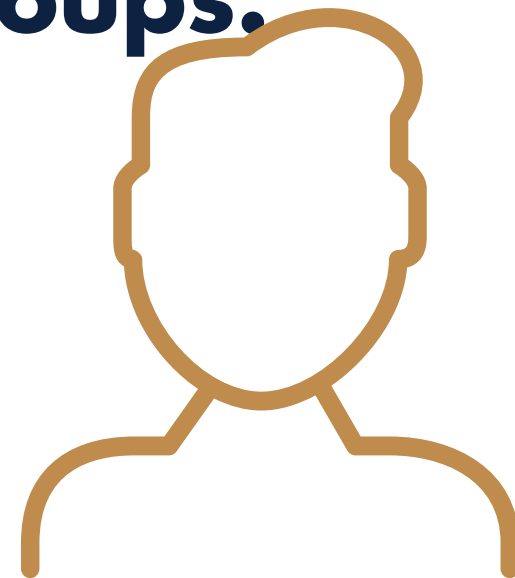
aged care



**A FPS worker** arranges to provide face to face Outreach at a local library.

The service launches at an annual morning tea the library puts on for **community groups**.

**Steve** attends and approaches the FPS worker. He picks up a leaflet on aged care.



The FPS worker explains the service, and offers Steve some general information about aged care.

Steve says he is still working, but wants to make sure he can afford aged care **when he retires**.

The FPS **worker** suggests Steve consider a National Seniors membership.



**The FPS worker** tells Steve about the National Seniors offers a Financial Information Desk

The FPS worker explains that the role of the Financial Information Desk is to equip people with up to date independent information to assist them to make big decisions, including about aged care.

Steve is offered an aged care publication and the contact details for the **Financial Information Desk**

FPS