

SKILLS MODULES

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BEFORE WE BEGIN

REFLECTION

Before we begin this series of module take a moment to think about what skills are needed to take the knowledge you have and apply it so:

- You **STOP** being part of the problem of financial abuse and **START** being part of the solution
- You can translate knowledge into skills, for example, understanding key issues of vulnerability and its impacts on effective client interviewing
- You build your capabilities and improve your performance in dealing with older persons at risk of or experiencing financial abuse
- You recognise where skills link to relevant professional conduct requirements and expectations