# Community Legal Centres Queensland

## **Our vision**

A fair and just Queensland

To be a voice for the sector

To lead and support Queensland community legal centres to deliver quality and accessible services to vulnerable and disadvantaged people and bring about change for individuals and communities

### Strategic plan 2020/2021



**Objective 1** Work with Queensland community legal centres (CLCs) to continually improve organisational sustainability and service quality

#### Improve systems and practices across the sector

- Continue the accreditation program
- Lead service improvement strategies in relation to culturally safe practices, digitalisation, and intake and triage systems
- Assist CLCs to implement the Human Rights Act

#### Support and develop the sector workforce

- Offer regular training and development opportunities such as webinars, masterclasses and annual conference
- Lead initiatives for the sector to offer attractive employment conditions and foster worker wellbeing and resilience
- Develop skills in establishing and managing strategic relationships and partnerships

#### Model good practice as a peak organisation

- Improve internal governance, systems and practices
- Identify new funding sources for priority initiatives



**Objective 2** Work with Oueensland CLCs to increase the accessibility, profile and resourcing of the sector

Foster relationships and pursue successful partnerships to grow and diversify sector resources

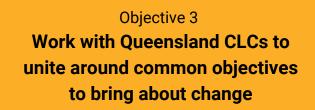
- Maintain and foster government, member and stakeholder relationships
- Actively pursue new relationships and memberships in areas that extend Queensland CLCs' profiles, resources and support bases
- Work with legal assistance services in collaborative service planning initiatives under the National Legal Assistance Partnership agreement
- Continue to nurture and strengthen relationship with our First Nations colleagues and stakeholders



### **Coordinating advocacy for change**

- law reform

## **Our mission**



### Build data, insights and knowledge

Draw on accreditation insights to build knowledge and identify future priorities

• Support CLCs to prioritise evaluation, evidence-gathering and demonstration of impact

O Work with CLCs to identify priority issues in relation to post-COVID-19 recovery, sector resourcing, advocacy and

Be a platform for increased awareness and advocacy for Aboriginal and Torres Strait Islander voices on matters relating to First Nations people and communities