

Up until the 30th June 2021 the Hotel Grand Chancellor Brisbane will become a quarantine hotel for patrons arriving from interstate and overseas. *Please note these guests are not confirmed COVID patients.*

The safety and wellbeing of our staff and guests is of the utmost importance, so we have outlined some changes to be aware of during your upcoming event.

As part of our duty of care we requested QLD Police conduct a quarantine risk assessment of the hotel and conference centre. It was determined there is no chance of a quarantine guest and conference delegate ever encountering each other. Therefore, our conference centre has been approved to operate as normal.

Parking

The carpark will be operating as usual however delegates will be unable to access the hotel lifts and will need to walk from the carpark via stair access. Should there be delegates who require lift access due to accessibility reasons we will have a team member escort them to the service/staff lift.

Payment for parking can only be processed via credit card at the exit gate.

Access

Access to our conference centre will now be via the breezeway located off Leichardt St. Appropriate signage will be provided to ensure guests ease of access from the carpark or street. To guarantee delegates do not use the hotel lifts they have been locked by QLD Police.

Refreshments/Meals

Unfortunately, because the bar/café is part of the hotel tower it will be unavailable to conference delegates.

All meals provided as part of your conference package will be served under the Hotel Grand Chancellor Brisbane industry approved COVID safe plan.

Safety

All staff here at the Grand Chancellor have undertaken mandatory quarantine training with the QLD Health Department to ensure all processes and procedures are always followed correctly. Multiple hand sanitiser stations are provided through the conference centre along with social distant signage and relevant floor markings.

Appropriate PPE is available to delegates should it be requested.

For further information please contact the Hotel Events Team on banquest@hgcbrisbane.com.au