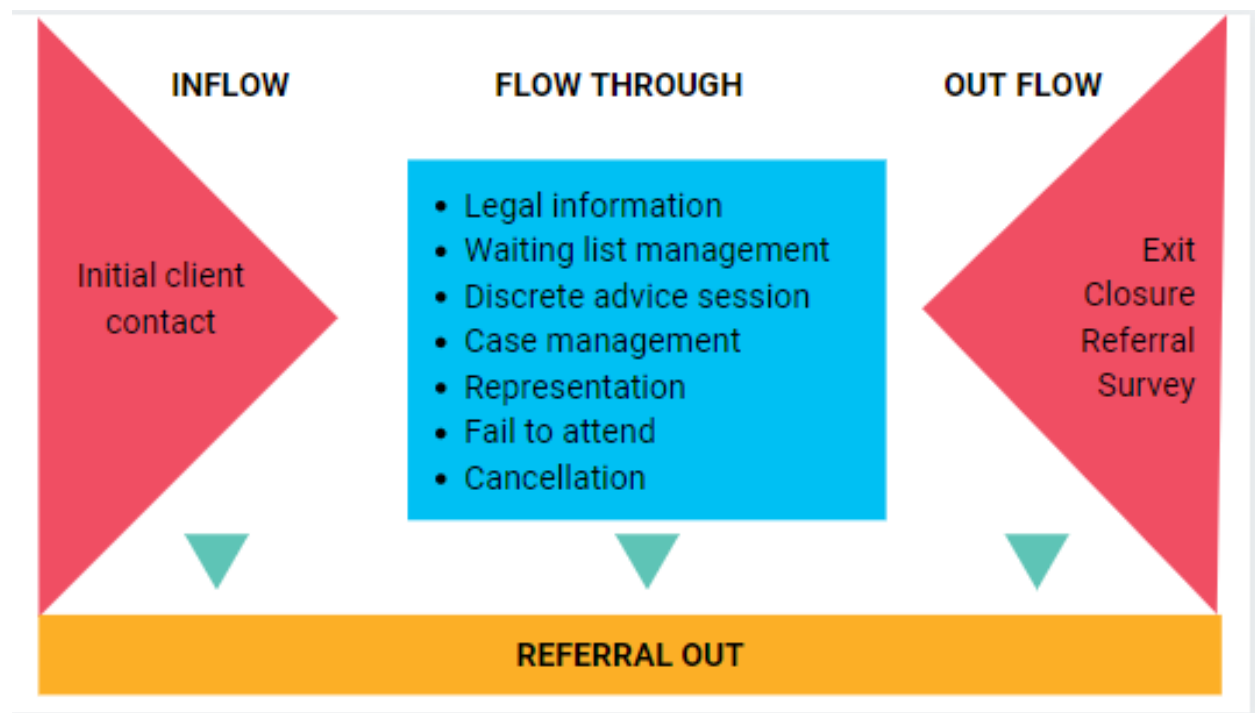


Client Intake Flowchart



INFLOW

- Establish the most appropriate service/s for the client
- Determine their priority for the services they need
- Conflict checking

THROUGH FLOW

- Waiting list management
- Appointment processes
- Models of service delivery
- Road blocks

OUTFLOW

- Finalising client file/ advice
- Referral pathway
- Closing file