### Please read these Terms and Conditions carefully

#### COVID-19

As a condition of attendance, delegates, sponsors, exhibitors and speakers must agree to adhere to all Covid-safe measures put in place at the 2023 Community Legal Centres Queensland (CLCQ) State Conference by the venue, and all federal or state guidelines and you acknowledge that these measures may be changed at any time in accordance with the latest health advice from state and federal governments.

### **PAYMENT OF REGISTRATION**

The payment of the registration is made either by credit card at the time of registrations or invoice. Full payment must be paid within the terms of the invoice and must be paid prior to the commencement of the event.

## **DISCOUNTED REGISTRATION**

To qualify for early bird registration, registrations must be completed by 5pm on Friday, 21 April 2023.

#### LATE REGISTRATION

CLCQ cannot guarantee the availability of late registrations.

#### TRANSFER OF REGISTRATION

All fully paid registrations are transferable to other persons from the same organisation. Transfers can be made by the registered person in writing to <a href="mailto:communications@communitylegalqld.org.au">communitylegalqld.org.au</a> by 5pm, Friday 12 May 2023. Details must include the full name of the replacement person/s, their title, contact phone number, email address and dietary requirements. All other registration details will be carried over to the new person/s unless otherwise specified. Registrations are individual and cannot be shared amongst individuals.

### **NON-ATTENDANCE/NO-SHOWS**

No refund will be made for non-attendance at the 2023 CLCQ State Conference, social events or masterclasses.

#### **CANCELLATION OF THE REGISTRATION BY THE DELEGATE**

All cancellations must be made in writing to <a href="mailto:communitylegalqld.org.au">communitylegalqld.org.au</a>. Delegates are entitled to a refund if the cancellation is received on or before 5pm Friday, 12 May 2023. Each cancellation incurs a 20% administrative fee based on the original fee paid.

Delegates are not entitled to a refund of the registration fees if the cancellation is received after 5pm Friday, 12 May 2023.

Refunds (less applicable administrative fees) will be processed no later than 30 days after the conclusion of 2023 CLCQ State Conference.

## CANCELLATION, POSTPONEMENT OR CHANGE OF REGISTRATION BY CLCQ

It may be necessary for reasons beyond the control of CLCQ or the Venue to alter the times, dates, itineraries of or speakers at the 2023 CLCQ State Conference or postpone the conference itself, by notice to delegates at any time.

In the event of postponement of the 2023 CLCQ State Conference, registrations will be transferred to the rescheduled event. Where the delegate does not wish to attend the rescheduled event, a full refund will be provided.

If the event is cancelled by CLCQ, delegates will receive a full refund.

# **USE OF PERSONAL INFORMATION**

CLCQ will collect and store information provided in this Registration Form for the purposes of enabling them to:

- register attendance;
- assist with administrative and planning purposes;
- plan and develop the conference and other events in the future;
- facilitate delegate requirements; and
- allow the compilation and analysis of statistics relevant to the conference.

### **DISCLOSURE OF PERSONAL INFORMATION TO THIRD PARTIES**

CLCQ will not without your consent, use or disclose your personal information to third parties for any purpose unless such purpose is permitted or required by law.

#### **INTELLECTUAL PROPERTY USE**

By registering for the 2023 CLCQ State Conference, all delegates grant permission to CLCQ and its agents to take photographs and video footage to reproduce and to distribute on social media, promotional materials and other sector publications, whether in print, electronic or other media, including the CLCQ website.

If you have any concerns regarding the use of photographs/screen shots taken of you during the Conference and / or you do not agree to the above image release please contact <a href="mailto:communications@communitylegalqld.org.au">communications@communitylegalqld.org.au</a> or see the registration desk during event.