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ASA Neurodiversity Awareness Training





Neurodiversity

The diverse ways we **think**, **move**, **act**, **process** and **interact** with the world around us.

Put simply, it's a way of stating that there are infinite variations in minds across humankind.





1 in 5 **Australians** are neurodivergent

10% of **Australians** are dyslexic

asa

80% of ASA's workforce is neurodivergent

> 86% at ASA have a longterm illness, condition or disability

1 in 20 Australians are **ADHDers**

> 1 in 70 autistic

Australians are

Our aim is for young neurodivergent people to have rewarding careers in a secure and prosperous digital economy

What do we do?





Digital Asset Management

Building trust in your asset information, enabling data driven decision making for asset management



Digital Engineering

Supporting infrastructure design, construction and As-built with CAD, BIM & GIS solutions



Digital Mapping

Generating, enhancing and maintaining land, environmental and social records



Data Solutions

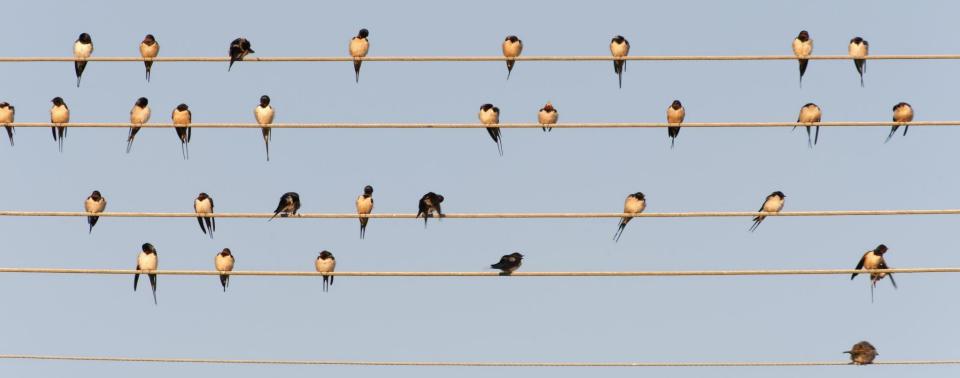
Supporting annotation, classification and quality control for multiple data

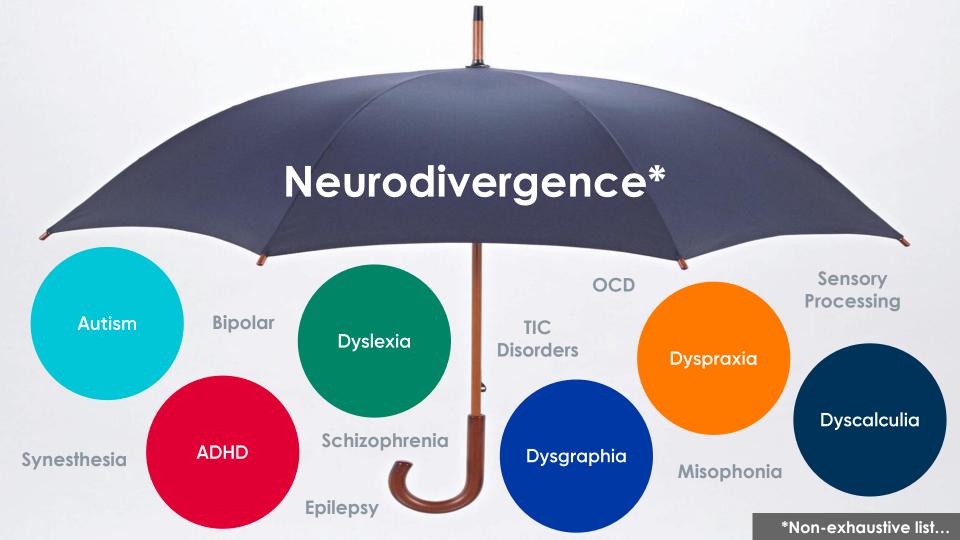
What we'll cover

- A brief exploration of neurodiversity and some neurodivergent experiences.
- The impact workplaces can have on neurodiversity.
- How neuroinclusion works well at workplaces.



Exploring Neurodiversity





"I'm autistic, which means everyone around me has a disorder that makes them say things they don't mean, not care about structure, fail to hyperfocus on singular important topics, have unreliable memories, drop weird hints, and stare creepily into my eyeballs."

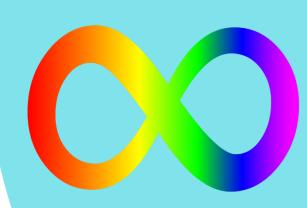
"Because there's more of them than me."

"So why do people say you're the weird one??"



An autistic person might:

- Have a strong preference for routine, sameness, or certainty.
- Experience sensory differences.
- Enjoy focused, more intense interests.
- Communicate and connect differently to non-autistic people.
- Stim to manage and express emotions.



Autism

What makes me unique?

- I'm detail-oriented
- The way I visualise and analyse
- My honesty and candour
- Out-of-the-box thinking



Autism

What do I want you to know?

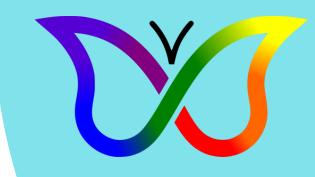
- I prefer details
- My sensory sensitivity
- Too much talking can be too much
- Give me one topic at a time





An ADHDer might:

- Be easily distracted by noise and visual stimuli.
- Prefer not to sit still and pay attention.
- Often be "on the go".
- Talk a lot and blurt out answers.



ADHD Types

7

Hyperactive

Focused on thoughts & activity "in the moment"

Restless and impulsive

Can have a need to move and always be "on the go"



Combined

Experiencing both traits, with variations of intensity



Inattentive

Might have difficulty keeping focus and being organised

Can daydream a lot and wander off task

Might need many reminders to avoid forgetting stuff

ADHD

What makes me unique?

- I can be hyper-focused
- My creativity
- I thrive on novelty
- I'm always curious



ADHD

What do I want you to know?

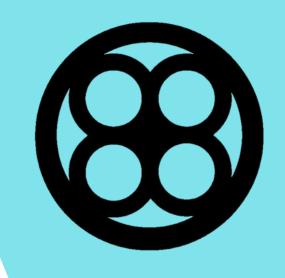
- Let me move around
- Keep me focused
- Let me play
- Help me stay organised





A dyslexic person might:

- Prefer to focus on problem solving, rather than correct spelling.
- Have difficulty connecting letters on a page with the sounds they make.
- Utilise a "multisensory" approach to decoding written language.
- Find it hard to read countless pages of text in a procedure.





At least 1 in 10 employees are dyslexic; you may not know it and they might not know it either!

Over 43% don't feel psychologically safe to share their difficulties in the workplace

Dyslexics make
up the largest
percentage of the
neurodivergent
workforce

38% of dyslexics are underemployed

58% of those with dyslexia aren't diagnosed until adulthood

Dyslexia

What makes me unique?

- My visual processing
- Narrative reasoning
- I'm a global & lateral thinker
- A strong empathiser



Dyslexia

What do I want you to know?

- Support me
- Limit text
- Give me time to process
- Show me, tell me





The AuDHD experience

Autism

ADHD

AuDHD

"Things need to be done properly, or I can't do them at all"

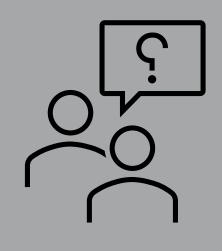
"I want to
do much,
but I can't do it
all properly,
so I can't do
anything at all"

"I want to do too much, so I can't do anything at all"



A neurotypical person might:

- Have a blunted sensory awareness.
- Be obsessed with eye contact.
- Often communicate using indirect or unclear language.
- Display overly rigid body movements, instead of effective self-soothing strategies.
- Value stoicism and following arbitrary social rules.



Neurotypical

What makes me unique?

- Paying attention
- Knowing the "unspoken" norms
- Juggling multiple things at once
- Being adaptable



Neurotypical

What do I want you to know?

- Vague on detail
- I assume, a lot
- I like normal
- Material things matter







Masking

The act of camouflaging, suppressing or hiding our true selves, to present a different look that's potentially more comforting to the outside world.

Neurodivergent people mask to fit in, to be accepted.

It's not a preference.



What does it look like?

Mirroring others' body language & expressions

Socialising,

Hiding being overwhelmed

Suppressing with stims in public

Trying to engage in small talk

Pretending to be interested in a topic

Forcing myself to make eye contact

Practicing conversations and preparing scripts

Constantly monitoring myself

Hiding sensory discomfort

when I don't want to

Pretending to be calm

Trying to pay attention

Being a perfectionist

Leaving early, to avoid a meltdown The impacts of masking

Masking takes up a lot of energy and can lead to:

- Increased stress & burnout
- Negative impact of self & identity
- Poor mental heath
- Depression & anxiety



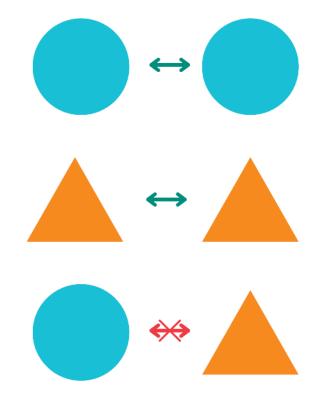
Communication at work: The double empathy problem

"Same gets Same"

"Different sees/feels different"

there's bound to be some miscommunication and misunderstanding...

Effective communication requires mutual accommodation.



How can we support neurodiversity at work?

- Simply do the basics well
- Ask, rather than assume
- There may not always be clean resolutions
- Don't stress if you get things wrong



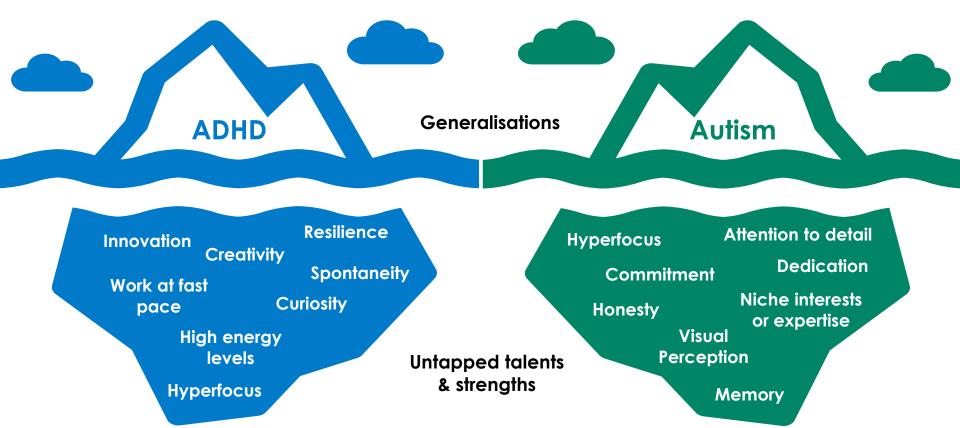
Neuroinclusion

The practice of recognising, respecting and creating a level playing field for our diverse neurodistinct experiences.

It's about embedding difference as standard.



A neuroinclusive perspective: what have you got to lose?





Workplace accommodations

Accommodations aren't special treatment.

They simply level the playing field so employees can do their best work.

Plus, accommodations are generally cheap and easy to implement.

They can also have a huge impact on overall employee performance and satisfaction.

ASA's neuroinclusive workplace

- Providing clear expectations
- Well-structured work environment
- Adopting understood Ways of Working
- Conducting regular reviews
- Planning for change and supports for stress
- Using assistive technology



Being curious

Being flexible & accepting

Being part of a neuroinclusive environment means:

Saying what you mean!

Meaning what you say!

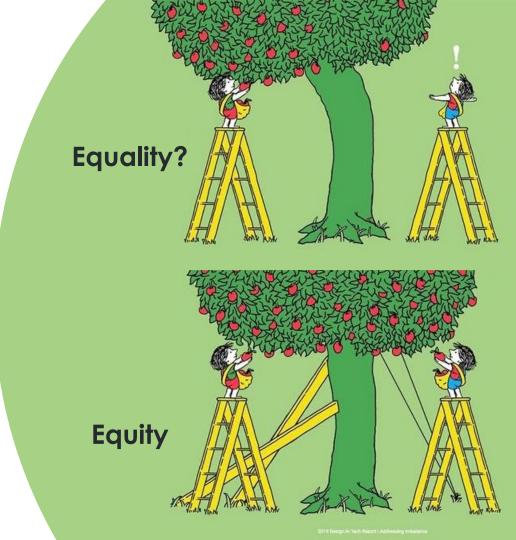
Communicating in multiple formats

Being patient



Reasonable adjustments

- What does it mean?
- What are the benefits for the individual and workplace?
- How much can it cost?



Some examples...

Sending interview questions beforehand

Removing
vagueness
(or "hard to do"
requirements)
from job ads

Designated quiet rooms and dimly-lit work areas

Flexible working hours and regular breaks Using noisecancelling headphones

> Reducing/ replacing instructional text with pictures & videos

Universal design

The idea that you design systems and practices that can benefit everyone without necessarily needing special design for just one person.



Universal design: Benefits for everyone

Sending interview questions beforehand

Starting with a personal question for

a 1:1

Designated quiet rooms and dimly-lit work areas

Removing vagueness (or "hard to do" requirements) from job ads

Sticking to dot points in emails and other communication

Providing meeting agendas and summaries

Reducing/ replacing instructional text with pictures & videos

